

  SZÁMLA		Eredeti példány					
Kibocsátó: Sysman Informatikai Zrt. 1037 Budapest, Montevideo u. 10., I. em. Adószám: 12948901-2-41 Közösségi adószám: HU12948901 Bankszámlaszám: HU34 10100833-56598700-01000001 Bank neve: Budapest Bank Zrt.		Vevő: NISZ Nemzeti Infokommunikációs Szolgáltató Zrt. 1081 Budapest, Csokonai u. 3. 10585560-2-44					
Fizetés módja: átutalás		Teljesítés: 2018.09.19.	Fiz. határidő: 2018.10.27.	Kiállítás: 2018.09.27.	Példány: 1. / 3	Számlaszám: SYS4-SZ-1170334	
BANKSZÁMLASZÁM VÁLTOZÁS!!! Munkaszám: 014-38-00 Bakos Béla, Juhász Attila Szerződés tárgya: Meglévő Veritas mentési szoftverek gyártói támogatása 2018. Szerződés száma: 1012434 VTSZ/SZJ: non-phys							
Megnevezés:		Áfa:	Nettó ár:	Mennyiség:	Nettó érték:	Áfa tartalom:	Bruttó érték:
1. ESS 12MO RNW FOR BE V-RAY ED WIN 1 CPU ONPREM STD PERPETUAL LIC GOV KEF kód: 17737-M3-23		27%	80 800 Ft	34 db	2 747 200 Ft	741 744 Ft	3 488 944 Ft
2. ESS 12MO INITIAL/RENEWAL NBU PLAT BASE COMP ED XPLAT 1 FRONT END TB ONPREM STD PERPTAL LIC QTY 0 to 10 GOV KEF kód: 10915-M0374-20		27%	736 000 Ft	44 db	32 384 000 Ft	8 743 680 Ft	41 127 680 Ft
3. ESS 12MO RNW BE CAP ED WIN 1 FRONT END TB ONPREM STD PERPTAL LIC QTY 0 to 1 GOV KEF kód: 12574-M0222-23		27%	152 000 Ft	110 db	16 720 000 Ft	4 514 400 Ft	21 234 400 Ft
4. ESS 12MO RNW BE OPT LIB EXP WIN 1 DVC ONPREM STD PERPTAL LIC GOV KEF kód: 12746-M3-23		27%	63 000 Ft	3 db	189 000 Ft	51 030 Ft	240 030 Ft
5. ESS 12MO RNW FOR BE V-RAY ED WIN 1 CPU ONPREM STD PERPETUAL LIC GOV KEF kód: 17737-M3-23		27%	80 800 Ft	44 db	3 555 200 Ft	959 904 Ft	4 515 104 Ft
6. ESS 12MO RNW BE AGT APPS AND DBS WIN 1 SVR ONPREM STD PERPTAL LIC GOV KEF kód: 12593-M3-23		27%	63 000 Ft	2 db	126 000 Ft	34 020 Ft	160 020 Ft
7. ESS 12MO RNW BE AGT LNX 1 SVR ONPREM STD PERPTAL LIC GOV KEF kód: 11212-M3-23		27%	25 000 Ft	2 db	50 000 Ft	13 500 Ft	63 500 Ft
8. ESS 12MO RNW BE AGT WIN 1 SVR ONPREM STD PERPTAL LIC GOV KEF kód: 13813-M3-23		27%	37 500 Ft	2 db	75 000 Ft	20 250 Ft	95 250 Ft
9. Közbeszerzési díj: 2%		27%	1 116 928 Ft	1 db	1 116 928 Ft	301 570,56 Ft	1 418 498,56 Ft
Nettó összesen:					56 963 328 Ft		
Áfataralom összesen:					15 380 098,56 Ft		
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT. ZÁRTKÖRŰEN MŰKÖDŐ RÉSZVÉNYTÁRSASÁG Iktatószám: 2018 OKT 01. Irattári szám: Selejtezés éve:							
A nyomtatvány az AXEL PRO Számlázó és Készletnyilvántartó Programmal készült. (www.axel-szamlazo-program.hu) A szoftver megfelel a 23/2014. (VI. 30.) NGM rendeletnek. (Kód: 37a7)							
Oldalszám: 1./2							

Azaz:
hetvenkettőmillió-háromszáznegyvenháromezer-négyszázhuszonhét HUF

Kerekítés:

0,44 Ft

Végösszeg:

72 343 427 Ft

Sysman Informatikai Zrt.
1037 Budapest, Montevideo u. 10.
Telefon: 429 4394-2-41

.....
Kibocsátó
Sysman Informatikai Zrt.



MIE-75913/5

TELJESÍTÉST IGAZOLÓ BIZONYLAT

Készült			
Hely:	Budapest	Dátum:	2018. szeptember 19.
Jelen vannak:			
Vállalkozó/ Szállító cég neve: Sysman Informatikai Zrt.		Képviselő neve, beosztása: Fodor Endre, Partner	
Megrendelő: NISZ Nemzeti Infokommunikációs Szolgáltató Zrt.	Képviselő (1) neve, beosztása: (a TIB aláírója): Bakos Béla Kormányzati adatközpont és rendszerüzemeltetési igazgató	Képviselő (2) neve, beosztása: (a TIB jóváhagyója) Juhász Attila Kormányzati adatközpont és infrastruktúra üzemeltetési igazgató	
Termék/szolgáltatás megnevezése:	17737-M3-23 - ESS 12MO RNW FOR BE V-RAY ED WIN 1 CPU ONPREM STD PERPETUAL LIC GOV -78 db 10915-M0374-20 ESS 12MO INITIAL/RENEWAL NBU PLAT BASE COMP ED XPLAT 1 FRONT END TB ONPREM STD PERPTAL LIC QTY 0 to 10 GOV - 44 db 12574-M0222-23 ESS 12MO RNW BE CAP ED WIN 1 FRONT END TB ONPREM STD PERPTAL LIC QTY 0 to 1 GOV - 110 db 12746-M3-23 - ESS 12MO RNW BE OPT LIB EXP WIN 1 DVC ONPREM STD PERPTAL LIC GOV - 3 db 12593-M3-23 ESS 12MO RNW BE AGT APPS AND DBS WIN 1 SVR ONPREM STD PERPTAL LIC GOV - 2 db 11212-M3-23 ESS 12MO RNW BE AGT LNX 1 SVR ONPREM STD PERPTAL LIC GOV - 2 db 13813-M3-23 - ESS 12MO RNW BE AGT WIN 1 SVR ONPREM STD PERPTAL LIC GOV -2 db		
Szerződés tárgya:	Meglévő Veritas mentési szoftverek gyártói támogatása 2018.		
Szerződés száma:	1012434		
Teljesítés igazolás tárgya:	Meglévő Veritas mentési szoftverek gyártói támogatása 2018.		
Teljesítés szerződés szerinti üteme/dátuma:	2018.09.10 – 2018.09.20.		
Teljesítés tényleges dátuma:	2018.09.19.		
Megjegyzés:			

Megrendelő képviselői igazolják, hogy a Vállalkozó/Szállító az árut, terméket vagy eszközt a Megrendelő telephelyére szállította, átadta, illetve a szolgáltatást elvégezte a szerződésben foglaltak szerint. A teljesítést igazoló, dokumentáló iratok (szállítólevél, berendezéslista, átadás-átvételi jkv., minőségvizsgálati jkv., tesztelési minősítés, más) a teljesítést igazoló szakterületnek átadásra kerültek; a teljesítés a szerződés szerinti tartalomnak és minőségnek megfelel. A fent jelzett és archivált dokumentumokat a teljesítést igazoló szakterület visszakereshető módon megőrizni köteles.

A Vállalkozó/Szállító számláját ezen igazolt tétel(ek)re benyújthatja.

Elfogadott nettó teljesítmény érték (Ft):	55 846 400,- Ft + közbeszerzési díj + ÁFA
a szerződésben meghatározott egyéb devizában	Devizanem: Érték:
Az elfogadott teljesítésből visszatartott (jóteljesítési) garancia, kötbér (Ft):	

Szállító képviselője
Budapest, Montevideo u. 10.
Adószám: 12946901-2-41

Megrendelő képviselője (1)

NISZ Nemzeti Infokommunikációs Szolgáltató

Zártkörűen Működő Részvénytársaság

Vevő képviselője (2)
Budapest, Czokonyai utca 3.

KEF kód (Termékazonosító)	Termék (szolgáltatás) megnevezése
17737-M3-23	ESS 12MO RNW FOR BE V-RAY ED WIN 1 CPU ONPREM STD PERPETUAL LIC GOV
10915-M0374-20	ESS 12MO INITIAL/RENEWAL NBU PLAT BASE COMP ED XPLAT 1 FRONT END TB ONPREM STD PERPTAL LIC QTY 0 to 10 GOV
12574-M0222-23	ESS 12MO RNW BE CAP ED WIN 1 FRONT END TB ONPREM STD PERPTAL LIC QTY 0 to 1 GOV
12746-M3-23	ESS 12MO RNW BE OPT LIB EXP WIN 1 DVC ONPREM STD PERPTAL LIC GOV
17737-M3-23	ESS 12MO RNW FOR BE V-RAY ED WIN 1 CPU ONPREM STD PERPETUAL LIC GOV
12593-M3-23	ESS 12MO RNW BE AGT APPS AND DBS WIN 1 SVR ONPREM STD PERPTAL LIC GOV
11212-M3-23	ESS 12MO RNW BE AGT LNX 1 SVR ONPREM STD PERPTAL LIC GOV
13813-M3-23	ESS 12MO RNW BE AGT WIN 1 SVR ONPREM STD PERPTAL LIC GOV

Kibontva 34 db backup exec

17737-M1-24 ESSENTIAL 24 MONTHS

RENEWAL FOR BACKUP EXEC V-RAY ED WIN
1 CPU ONPREMISE STANDARD PERPETUAL
LICENSE CORPORATE

17737-M1-24 ESSENTIAL 24 MONTHS

RENEWAL FOR BACKUP EXEC V-RAY ED WIN
1 CPU ONPREMISE STANDARD PERPETUAL
LICENSE CORPORATE

17737-M3-24 ESSENTIAL 24 MONTHS

RENEWAL FOR BACKUP EXEC V-RAY ED WIN
1 CPU ONPREMISE STANDARD PERPETUAL
LICENSE GOV

Kibontva 44 db netbackup

10915-M0374-23 ESSENTIAL 12 MONTHS

RENEWAL FOR NETBACKUP PLATFORM BASE
COMPLETE ED XPLAT 1 FRONT END TB
ONPREMISE STANDARD PERPETUAL LICENSE
QTY 0 to 10 GOV

10915-M0374-24 ESSENTIAL 24 MONTHS

RENEWAL FOR NETBACKUP PLATFORM BASE
COMPLETE ED XPLAT 1 FRONT END TB
ONPREMISE STANDARD PERPETUAL LICENSE
QTY 0 to 10 GOV

10915-M0374-24 ESSENTIAL 24 MONTHS

RENEWAL FOR NETBACKUP PLATFORM BASE
COMPLETE ED XPLAT 1 FRONT END TB
ONPREMISE STANDARD PERPETUAL LICENSE
QTY 0 to 10 GOV

10915-M0399-24 ESSENTIAL 24 MONTHS
RENEWAL FOR NETBACKUP PLATFORM BASE
COMPLETE ED XPLAT 1 FRONT END TB
ONPREMISE STANDARD PERPETUAL LICENSE
QTY 11 to 50 GOV

10915-M0374-23 ESSENTIAL 12 MONTHS
RENEWAL FOR NETBACKUP PLATFORM BASE
COMPLETE ED XPLAT 1 FRONT END TB
ONPREMISE STANDARD PERPETUAL LICENSE
QTY 0 to 10 GOV

Mennyiség, /db	File	
34	Veritas_742153	4+1
	Veritas_742534	29
44	Veritas_743096	
	Veritas_743133	
	Veritas_744948	
	Veritas_742931	6+1+2+30+5
110	Veritas_739258	
3	Veritas_739258	
44	Veritas_739258	
2	Veritas_739258	
2	Veritas_739258	
2	Veritas_739258	

34

4

Veritas_742153

1

Veritas_742153

29

Veritas_742534

44

6

Veritas_743096

1

Veritas_743133

2

Veritas_744948

30

Veritas_742931

5

Veritas_742931

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Page: 1 of 7

Renewal Order IE000000122621



Issue Date:
Agreement #
Customer Reference:
Disti/Cust PO:
Reseller PO:
Disti/Cust PO:

04-SEP-2018

HV00694

Ship To:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Entitlement Owner:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
3616446	12593-M3-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR APPLICATIONS AND DBS WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	2	A1986960192	9683-1124-7473	23-JUN-2018	04-SEP-2019
3616448	13813-M3-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	2	A0484693377	9683-1124-7473	23-JUN-2018	04-SEP-2019
3616447	11212-M3-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR LINUX 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	2	A1958210279	9683-1124-7473	23-JUN-2018	04-SEP-2019
3616445	17737-M3-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC V-RAY ED WIN 1 CPU ONPREMISE STANDARD PERPETUAL LICENSE GOV	44	A6533145332	9683-1124-7473	23-JUN-2018	04-SEP-2019

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Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
3616444	12746-M3-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC OPT LIBRARY EXPANSION WIN 1 DEVICE ONPREMISE STANDARD PERPETUAL LICENSE GOV	3	A1910003860	9683-1124-7473	23-JUN-2018	04-SEP-2019
3616443	12574-M0310-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC CAPACITY ED WIN 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE QTY 26+ GOV	110	A0830723575	9683-1124-7473	23-JUN-2018	04-SEP-2019

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- Continuous Efforts Problem Resolution Engineering (available upon request for Severity 1 Cases only)
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to six (6) individuals per title of Software for Essential Support to act as liaisons with Veritas Technical Services staff ("Designated Contacts")

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- Access to technical support provided by telephone from 8 a.m. to 6 p.m. during the normal business week of, and in accordance with statutory holidays of, the country where the Software is installed
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
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*stated renewal cap does not apply to purchases which were made under a promotional rate or on less-than-market rates – for these, Veritas reserves the right to uplift renewal pricing to our current market rates.

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August 2018

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Renewal Order IE000000122621

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Page: 1 of 6

Renewal Order IE000000042250

Issue Date: 11-SEP-2018
Agreement #
Customer Reference:
Disti/Cust PO: HV00701
Reseller PO:
Disti/Cust PO:

Ship To:
KLEBELSBERG INTÉZMÉNYFENNTARTÓ KÖZPONT
SZALAY UTCA 10-14
BUDAPEST,1055,HU
Customer Number: 60320130

Entitlement Owner:
KLEBELSBERG INTÉZMÉNYFENNTARTÓ KÖZPONT
SZALAY UTCA 10-14
BUDAPEST,1055,HU
Customer Number: 60320130

Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
48296040	17737-M1-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC V-RAY ED WIN 1 CPU ONPREMISE STANDARD PERPETUAL LICENSE CORPORATE	4	A6730460804	8683-8513-6402	01-APR-2018	04-SEP-2019
48296037	17737-M1-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC V-RAY ED WIN 1 CPU ONPREMISE STANDARD PERPETUAL LICENSE CORPORATE	1	A8496054752	8683-8513-6402	01-APR-2018	04-SEP-2019

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**** Indicates a Replacement Entitlement.**

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For assistance related to your product, please access <http://support.veritas.com>. If you have purchased support for your products from an authorized Veritas support provider, please contact that support provider directly for any technical support inquiries.



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If this Certificate applies to a consolidated order where there are multiple entitlement owners listed on the front of the Certificate, then the end user entity receiving this Certificate must provide this Certificate, including these Support terms, to each of the entitlement owners listed on the front of the Certificate.

IF CUSTOMER DOES NOT AGREE TO THESE TERMS, THEN VERITAS IS UNABLE TO PROVIDE SUPPORT TO CUSTOMER. RECEIPT OF SUPPORT INDICATES CUSTOMER'S AGREEMENT TO THESE TERMS.

Support Offerings. Commencing on the issue date, Veritas will provide Customer with Support within the Veritas region in which the Software is licensed for use as indicated in the License Agreement. Support is provided under these terms and conditions until the end date of the term purchased.

1. Essential Support.

- Access to technical support provided by telephone on a 24x7 basis
- Continuous Efforts Problem Resolution Engineering (available upon request for Severity 1 Cases only)
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to six (6) individuals per title of Software for Essential Support to act as liaisons with Veritas Technical Services staff ("Designated Contacts")

2. Basic Maintenance.

- Access to technical support provided by telephone from 8 a.m. to 6 p.m. during the normal business week of, and in accordance with statutory holidays of, the country where the Software is installed
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to two (2) individuals per title of Software for Basic Maintenance to act as Designated Contacts (as defined above)

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Definitions:

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Terms and Conditions:

• **Support Policies:** The support service(s) will be provided in accordance with Veritas' Technical Support Policy and other support policies which may be revised and updated by Veritas from time to time without notice to Licensee. Please refer to <http://go.veritas.com/support-fundamentals> for copies of such policies. Under Veritas' Enterprise Technical Support Policy, support services may be discontinued for certain Software or a particular version of Software prior to the end date of the term purchased.

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• **Additional Designated Contacts:** Licensee may add additional Designated Contact(s) for either Essential Support or Basic Maintenance by paying the applicable fee in effect at the time Licensee seeks to add the additional Designated Contact(s). If Licensee has purchased the right to designate additional Designated Contacts, the number purchased reflects the number of additional designated Licensee Designated Contacts who may receive technical support on Licensee's behalf with the same rights and for the same term as the primary contacts for either Essential Support or Basic Maintenance.

• **Acknowledgement of Use of Personal Data.** Licensee recognizes that Veritas will require Licensee to supply certain personal data (such as business contact names, business telephone numbers, business e-mail addresses), in order for Veritas to provide Support and to keep Licensee apprised of support and product updates. Licensee acknowledges that Veritas is a global organization, and such personal data may be accessible on a global basis to enable Veritas to provide Licensee Support. By providing such personal data, Licensee consents to Veritas using, transferring and processing this personal data on a global basis for the purposes described above. Where Customer's processing of the personal data provided to Veritas under this Certificate is subject to the General Data Protection Regulation (EU) 2016/679, or other applicable laws that relate to the processing of personal data and privacy that may exist in the European Economic Area and/or Switzerland, Veritas shall process such personal data in accordance with the Data Processing Terms and Conditions at <https://www.veritas.com/privacy>.

• **Support Services Warranty.** Veritas warrants, for a period of thirty (30) days from the date of performance of support services under this Certificate, that such support services will be performed in a manner consistent with generally accepted industry standards. For support services not performed as warranted in this provision, and provided Licensee has reported such non-conformance to Veritas within thirty (30) days of performance of such non-conforming support services, Veritas will, at its



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Autorenewal Benefit. Veritas support services include an autorenewal benefit. Licensee's support services will automatically renew for renewal periods of twelve (12) months each when the then-current term expires ("Autorenewal") until Licensee cancels Autorenewal.

Licensee may cancel Autorenewal by providing written notice to Veritas at returnsandcancellations@veritas.com at least thirty (30) days before the beginning of the next Autorenewal date. Veritas may cancel Autorenewal by providing at least thirty (30) days' notice before the beginning of an Autorenewal period. Veritas' notice may be provided (i) by email to Licensee's then-current business or technical contact; and/or (ii) by publication on Veritas.com or on the interfaces through which Licensee manages support services.

Veritas' reasons for cancellation of Autorenewal may include removal of the applicable support service offering or Veritas product from general availability (end of life).

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*stated renewal cap does not apply to purchases which were made under a promotional rate or on less-than-market rates – for these, Veritas reserves the right to uplift renewal pricing to our current market rates.

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INTEGRATION: This Certificate, as supplemented by any relevant terms in the License Agreement not otherwise defined herein, constitutes the entire agreement between this parties pertaining to the subject matter hereof, and, except as otherwise agreed upon in writing by the parties, supersedes any and all prior written or oral agreement with respect to such subject matter.

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August 2018

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Renewal Order IE000000042250

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Page: 1 of 6

Renewal Order IE000000132596

GENUINE
VERITAS
CERTIFICATE

Issue Date: 11-SEP-2018
Agreement #
Customer Reference:
Disti/Cust PO: HV00702
Reseller PO:
Disti/Cust PO:

Ship To:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Entitlement Owner:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
3846460	17737-M3-24 ESSENTIAL 24 MONTHS RENEWAL FOR BACKUP EXEC V-RAY ED WIN 1 CPU ONPREMISE STANDARD PERPETUAL LICENSE GOV	29	A9006650796	9683-1124-7473	01-APR-2018	04-SEP-2019

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• **Acknowledgement of Use of Personal Data.** Licensee recognizes that Veritas will require Licensee to supply certain personal data (such as business contact names, business telephone numbers, business e-mail addresses), in order for Veritas to provide Support and to keep Licensee apprised of support and product updates. Licensee acknowledges that Veritas is a global organization, and such personal data may be accessible on a global basis to enable Veritas to provide Licensee Support. By providing such personal data, Licensee consents to Veritas using, transferring and processing this personal data on a global basis for the purposes described above. Where Customer's processing of the personal data provided to Veritas under this Certificate is subject to the General Data Protection Regulation (EU) 2016/679, or other applicable laws that relate to the processing of personal data and privacy that may exist in the European Economic Area and/or Switzerland, Veritas shall process such personal data in accordance with the Data Processing Terms and Conditions at <https://www.veritas.com/privacy>.

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discretion, either correct any nonconforming support services or refund the relevant fees paid for the nonconforming support services. THIS IS LICENSEE'S EXCLUSIVE REMEDY AND VERITAS' SOLE LIABILITY ARISING IN CONNECTION WITH THE SUPPORT SERVICES WARRANTY DESCRIBED IN THIS SECTION.

DISCLAIMER OF DAMAGES: TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL VERITAS BE LIABLE TO YOU FOR (i) ANY COSTS OF PROCUREMENT OF SUBSTITUTE OR REPLACEMENT GOODS AND SERVICES, LOSS OF PROFITS, LOSS OF USE, LOSS OF OR CORRUPTION TO DATA, BUSINESS INTERRUPTION, LOSS OF PRODUCTION, LOSS OF REVENUES, LOSS OF CONTRACTS, LOSS OF GOODWILL, OR ANTICIPATED SAVINGS OR WASTED MANAGEMENT AND STAFF TIME; OR (ii) ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES WHETHER ARISING DIRECTLY OR INDIRECTLY OUT OF THE PROVISION OF SUPPORT SERVICE(S), EVEN IF THE PARTY, ITS RESELLERS, SUPPLIERS OR ITS AGENTS HAS BEEN TOLD SUCH DAMAGES MIGHT OCCUR. IN NO CASE SHALL VERITAS' LIABILITY EXCEED THE PURCHASE PRICE FOR THE SUPPORT SERVICE(S). NOTHING IN THIS CERTIFICATE SHALL EXCLUDE OR LIMIT VERITAS' LIABILITY FOR ANY LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED BY LAW.

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INTEGRATION: This Certificate, as supplemented by any relevant terms in the License Agreement not otherwise defined herein, constitutes the entire agreement between this parties pertaining to the subject matter hereof, and, except as otherwise agreed upon in writing by the parties, supersedes any and all prior written or oral agreement with respect to such subject matter.

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August 2018

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Renewal Order IE000000132596

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Page: 1 of 6

Renewal Order IE000000025553

Issue Date: 12-SEP-2018
Agreement #
Customer Reference:
Disti/Cust PO: HV00698
Reseller PO:
Disti/Cust PO:

Ship To:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Entitlement Owner:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
48952036	10915-M0399-24 ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE COMPLETE ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE QTY 11 to 50 GOV	30	A1528621683	9683-1124-7473	01-APR-2018	04-SEP-2019
48952038	10915-M0374-23 ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE COMPLETE ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE QTY 0 to 10 GOV	5	A5907099836	9683-1124-7473	05-SEP-2018	04-SEP-2019

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- **Geographic Availability:** Not all of the support services listed above are available in all countries or locations or for all Veritas software products.

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- **Additional Designated Contacts:** Licensee may add additional Designated Contact(s) for either Essential Support or Basic Maintenance by paying the applicable fee in effect at the time Licensee seeks to add the additional Designated Contact(s). If Licensee has purchased the right to designate additional Designated Contacts, the number purchased reflects the number of additional designated Licensee Designated Contacts who may receive technical support on Licensee's behalf with the same rights and for the same term as the primary contacts for either Essential Support or Basic Maintenance.

- **Acknowledgement of Use of Personal Data.** Licensee recognizes that Veritas will require Licensee to supply certain personal data (such as business contact names, business telephone numbers, business e-mail addresses), in order for Veritas to provide Support and to keep Licensee apprised of support and product updates. Licensee acknowledges that Veritas is a global organization, and such personal data may be accessible on a global basis to enable Veritas to provide Licensee Support. By providing such personal data, Licensee consents to Veritas using, transferring and processing this personal data on a global basis for the purposes described above. Where Customer's processing of the personal data provided to Veritas under this Certificate is subject to the General Data Protection Regulation (EU) 2016/679, or other applicable laws that relate to the processing of personal data and privacy that may exist in the European Economic Area and/or Switzerland, Veritas shall process such personal data in accordance with the Data Processing Terms and Conditions at <https://www.veritas.com/privacy>.

- **Support Services Warranty.** Veritas warrants, for a period of thirty (30) days from the date of performance of support services under this Certificate, that such support services will be performed in a manner consistent with generally accepted industry standards. For support services not performed as warranted in this provision, and provided Licensee has reported such non-conformance to Veritas within thirty (30) days of performance of such non-conforming support services, Veritas will, at its

Product is subject to the U.S. Export Administration Regulations (EAR) and diversion contrary to U.S. law is prohibited. You agree to comply with all relevant laws, including the U.S. EAR and the laws of any country from which Product is re-exported. All Veritas Product is currently prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country or its nationals subject to relevant embargo or sanction or to any entity or person for which an export license is required per any relevant restricted party list, without first obtaining a license. Furthermore, You will not use or allow use of Product in connection with chemical, biological, or nuclear weapons, or missiles, drones or space launch vehicles capable of delivering such weapons.



discretion, either correct any nonconforming support services or refund the relevant fees paid for the nonconforming support services. THIS IS LICENSEE'S EXCLUSIVE REMEDY AND VERITAS' SOLE LIABILITY ARISING IN CONNECTION WITH THE SUPPORT SERVICES WARRANTY DESCRIBED IN THIS SECTION.

DISCLAIMER OF DAMAGES: TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL VERITAS BE LIABLE TO YOU FOR (i) ANY COSTS OF PROCUREMENT OF SUBSTITUTE OR REPLACEMENT GOODS AND SERVICES, LOSS OF PROFITS, LOSS OF USE, LOSS OF OR CORRUPTION TO DATA, BUSINESS INTERRUPTION, LOSS OF PRODUCTION, LOSS OF REVENUES, LOSS OF CONTRACTS, LOSS OF GOODWILL, OR ANTICIPATED SAVINGS OR WASTED MANAGEMENT AND STAFF TIME; OR (ii) ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES WHETHER ARISING DIRECTLY OR INDIRECTLY OUT OF THE PROVISION OF SUPPORT SERVICE(S), EVEN IF THE PARTY, ITS RESELLERS, SUPPLIERS OR ITS AGENTS HAS BEEN TOLD SUCH DAMAGES MIGHT OCCUR. IN NO CASE SHALL VERITAS' LIABILITY EXCEED THE PURCHASE PRICE FOR THE SUPPORT SERVICE(S). NOTHING IN THIS CERTIFICATE SHALL EXCLUDE OR LIMIT VERITAS' LIABILITY FOR ANY LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED BY LAW.

Autorenewal Benefit. Veritas support services include an autorenewal benefit. Licensee's support services will automatically renew for renewal periods of twelve (12) months each when the then-current term expires ("Autorenewal") until Licensee cancels Autorenewal.

Licensee may cancel Autorenewal by providing written notice to Veritas at returnsandcancellations@veritas.com at least thirty (30) days before the beginning of the next Autorenewal date. Veritas may cancel Autorenewal by providing at least thirty (30) days' notice before the beginning of an Autorenewal period. Veritas' notice may be provided (i) by email to Licensee's then-current business or technical contact; and/or (ii) by publication on Veritas.com or on the interfaces through which Licensee manages support services.

Veritas' reasons for cancellation of Autorenewal may include removal of the applicable support service offering or Veritas product from general availability (end of life).

Veritas reserves the right to automatically invoice for each Autorenewal, with an increase of not to exceed up to five percent (5%) over the annualized rate Veritas charged* for the prior twelve (12) month period of support services. If required by Veritas, Licensee shall issue (or cause to be issued) a purchase order to Veritas on a timely basis before expiration of the current support period, to support invoicing for each renewal period.

*stated renewal cap does not apply to purchases which were made under a promotional rate or on less-than-market rates – for these, Veritas reserves the right to uplift renewal pricing to our current market rates.

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INTEGRATION: This Certificate, as supplemented by any relevant terms in the License Agreement not otherwise defined herein, constitutes the entire agreement between this parties pertaining to the subject matter hereof, and, except as otherwise agreed upon in writing by the parties, supersedes any and all prior written or oral agreement with respect to such subject matter.

Product is subject to the U.S. Export Administration Regulations (EAR) and diversion contrary to U.S. law is prohibited. You agree to comply with all relevant laws, including the U.S. EAR and the laws of any country from which Product is re-exported. All Veritas Product is currently prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country or its nationals subject to relevant embargo or sanction or to any entity or person for which an export license is required per any relevant restricted party list, without first obtaining a license. Furthermore, You will not use or allow use of Product in connection with chemical, biological, or nuclear weapons, or missiles, drones or space launch vehicles capable of delivering such weapons.

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August 2018

Page: 6 of 6

Renewal Order IE000000025553

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Page: 1 of 6

Renewal Order 614976562



Issue Date: 12-SEP-2018
Agreement #
Customer Reference:
Disti/Cust PO: HV00697
Reseller PO:
Disti/Cust PO:

Ship To:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Entitlement Owner:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
48952035	10915-M0374-23 ESSENTIAL 12 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE COMPLETE ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE QTY 0 to 10 GOV	6	A0756617408	9683-1124-7473	05-SEP-2018	04-SEP-2019

Product is subject to the U.S. Export Administration Regulations (EAR) and diversion contrary to U.S. law is prohibited. You agree to comply with all relevant laws, including the U.S. EAR and the laws of any country from which Product is re-exported. All Veritas Product is currently prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country or its nationals subject to relevant embargo or sanction or to any entity or person for which an export license is required per any relevant restricted party list, without first obtaining a license. Furthermore, You will not use or allow use of Product in connection with chemical, biological, or nuclear weapons, or missiles, drones or space launch vehicles capable of delivering such weapons.



**** Indicates a Replacement Entitlement.**

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Learn more about Veritas products and services please access <https://www.veritas.com>

For assistance related to your product, please access <http://support.veritas.com>. If you have purchased support for your products from an authorized Veritas support provider, please contact that support provider directly for any technical support inquiries.



Veritas Support Certificate

This document (the "Certificate") is a legal agreement between the end user (the "Customer") and Veritas Technologies LLC and/or its subsidiaries ("Veritas"). This Certificate and the rights granted herein are only effective as to end users who have a valid license pursuant to a Veritas license agreement (the "License Agreement") for the underlying Veritas software product(s) (the "Software") for which the support offering ("Support") will be provided. This Certificate applies to the Software identified on the front of this Certificate. Capitalized terms are defined in this Certificate, the License Agreement or the Technical Support Policy.

If this Certificate applies to a consolidated order where there are multiple entitlement owners listed on the front of the Certificate, then the end user entity receiving this Certificate must provide this Certificate, including these Support terms, to each of the entitlement owners listed on the front of the Certificate.

IF CUSTOMER DOES NOT AGREE TO THESE TERMS, THEN VERITAS IS UNABLE TO PROVIDE SUPPORT TO CUSTOMER. RECEIPT OF SUPPORT INDICATES CUSTOMER'S AGREEMENT TO THESE TERMS.

Support Offerings. Commencing on the issue date, Veritas will provide Customer with Support within the Veritas region in which the Software is licensed for use as indicated in the License Agreement. Support is provided under these terms and conditions until the end date of the term purchased.

1. Essential Support.

- Access to technical support provided by telephone on a 24x7 basis
- Continuous Efforts Problem Resolution Engineering (available upon request for Severity 1 Cases only)
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to six (6) individuals per title of Software for Essential Support to act as liaisons with Veritas Technical Services staff ("Designated Contacts")

2. Basic Maintenance.

- Access to technical support provided by telephone from 8 a.m. to 6 p.m. during the normal business week of, and in accordance with statutory holidays of, the country where the Software is installed
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to two (2) individuals per title of Software for Basic Maintenance to act as Designated Contacts (as defined above)

Product is subject to the U.S. Export Administration Regulations (EAR) and diversion contrary to U.S. law is prohibited. You agree to comply with all relevant laws, including the U.S. EAR and the laws of any country from which Product is re-exported. All Veritas Product is currently prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country or its nationals subject to relevant embargo or sanction or to any entity or person for which an export license is required per any relevant restricted party list, without first obtaining a license. Furthermore, You will not use or allow use of Product in connection with chemical, biological, or nuclear weapons, or missiles, drones or space launch vehicles capable of delivering such weapons.

Definitions:

- **Upgrade Assurance:** The right to use upgrades to the Software as they become generally available to Veritas' end user customers. An upgrade is any version of the Software which has been released to the public and which replaces the prior version of the Software. All such upgraded Software is licensed to Licensee for use subject to all terms and conditions, including without limitation disclaimers of warranties and limitation of liabilities, of the License Agreement. Nothing in this Certificate shall be construed as separately licensing copies of the Software or increasing the number of copies of Software licensed to Licensee.

Terms and Conditions:

- **Support Policies:** The support service(s) will be provided in accordance with Veritas' Technical Support Policy and other support policies which may be revised and updated by Veritas from time to time without notice to Licensee. Please refer to <http://go.veritas.com/support-fundamentals> for copies of such policies. Under Veritas' Enterprise Technical Support Policy, support services may be discontinued for certain Software or a particular version of Software prior to the end date of the term purchased.
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- **Acknowledgement of Use of Personal Data.** Licensee recognizes that Veritas will require Licensee to supply certain personal data (such as business contact names, business telephone numbers, business e-mail addresses), in order for Veritas to provide Support and to keep Licensee apprised of support and product updates. Licensee acknowledges that Veritas is a global organization, and such personal data may be accessible on a global basis to enable Veritas to provide Licensee Support. By providing such personal data, Licensee consents to Veritas using, transferring and processing this personal data on a global basis for the purposes described above. Where Customer's processing of the personal data provided to Veritas under this Certificate is subject to the General Data Protection Regulation (EU) 2016/679, or other applicable laws that relate to the processing of personal data and privacy that may exist in the European Economic Area and/or Switzerland, Veritas shall process such personal data in accordance with the Data Processing Terms and Conditions at <https://www.veritas.com/privacy>.
- **Support Services Warranty.** Veritas warrants, for a period of thirty (30) days from the date of performance of support services under this Certificate, that such support services will be performed in a manner consistent with generally accepted industry standards. For support services not performed as warranted in this provision, and provided Licensee has reported such non-conformance to Veritas within thirty (30) days of performance of such non-conforming support services, Veritas will, at its



discretion, either correct any nonconforming support services or refund the relevant fees paid for the nonconforming support services. THIS IS LICENSEE'S EXCLUSIVE REMEDY AND VERITAS' SOLE LIABILITY ARISING IN CONNECTION WITH THE SUPPORT SERVICES WARRANTY DESCRIBED IN THIS SECTION.

DISCLAIMER OF DAMAGES: TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL VERITAS BE LIABLE TO YOU FOR (i) ANY COSTS OF PROCUREMENT OF SUBSTITUTE OR REPLACEMENT GOODS AND SERVICES, LOSS OF PROFITS, LOSS OF USE, LOSS OF OR CORRUPTION TO DATA, BUSINESS INTERRUPTION, LOSS OF PRODUCTION, LOSS OF REVENUES, LOSS OF CONTRACTS, LOSS OF GOODWILL, OR ANTICIPATED SAVINGS OR WASTED MANAGEMENT AND STAFF TIME; OR (ii) ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES WHETHER ARISING DIRECTLY OR INDIRECTLY OUT OF THE PROVISION OF SUPPORT SERVICE(S), EVEN IF THE PARTY, ITS RESELLERS, SUPPLIERS OR ITS AGENTS HAS BEEN TOLD SUCH DAMAGES MIGHT OCCUR. IN NO CASE SHALL VERITAS' LIABILITY EXCEED THE PURCHASE PRICE FOR THE SUPPORT SERVICE(S). NOTHING IN THIS CERTIFICATE SHALL EXCLUDE OR LIMIT VERITAS' LIABILITY FOR ANY LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED BY LAW.

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Licensee may cancel Autorenewal by providing written notice to Veritas at returnsandcancellations@veritas.com at least thirty (30) days before the beginning of the next Autorenewal date. Veritas may cancel Autorenewal by providing at least thirty (30) days' notice before the beginning of an Autorenewal period. Veritas' notice may be provided (i) by email to Licensee's then-current business or technical contact; and/or (ii) by publication on Veritas.com or on the interfaces through which Licensee manages support services.

Veritas' reasons for cancellation of Autorenewal may include removal of the applicable support service offering or Veritas product from general availability (end of life).

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INTEGRATION: This Certificate, as supplemented by any relevant terms in the License Agreement not otherwise defined herein, constitutes the entire agreement between this parties pertaining to the subject matter hereof, and, except as otherwise agreed upon in writing by the parties, supersedes any and all prior written or oral agreement with respect to such subject matter.

Product is subject to the U.S. Export Administration Regulations (EAR) and diversion contrary to U.S. law is prohibited. You agree to comply with all relevant laws, including the U.S. EAR and the laws of any country from which Product is re-exported. All Veritas Product is currently prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country or its nationals subject to relevant embargo or sanction or to any entity or person for which an export license is required per any relevant restricted party list, without first obtaining a license. Furthermore, You will not use or allow use of Product in connection with chemical, biological, or nuclear weapons, or missiles, drones or space launch vehicles capable of delivering such weapons.

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August 2018

Page: 6 of 6

Renewal Order 614976562

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Renewal Order 615950538

Issue Date: 12-SEP-2018
Agreement #
Customer Reference:
Disti/Cust PO: HV00700
Reseller PO:
Disti/Cust PO:

Ship To:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Entitlement Owner:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
48952029	10915-M0374-24 ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE COMPLETE ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE QTY 0 to 10 GOV	1	A0679792392	9683-1124-7473	08-JUN-2018	04-SEP-2019

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For assistance related to your product, please access <http://support.veritas.com>. If you have purchased support for your products from an authorized Veritas support provider, please contact that support provider directly for any technical support inquiries.



Veritas Support Certificate

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If this Certificate applies to a consolidated order where there are multiple entitlement owners listed on the front of the Certificate, then the end user entity receiving this Certificate must provide this Certificate, including these Support terms, to each of the entitlement owners listed on the front of the Certificate.

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1. Essential Support.

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- Continuous Efforts Problem Resolution Engineering (available upon request for Severity 1 Cases only)
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to six (6) individuals per title of Software for Essential Support to act as liaisons with Veritas Technical Services staff ("Designated Contacts")

2. Basic Maintenance.

- Access to technical support provided by telephone from 8 a.m. to 6 p.m. during the normal business week of, and in accordance with statutory holidays of, the country where the Software is installed
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- Delivery of bug fixes and patches
- Upgrade Assurance
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Definitions:

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Terms and Conditions:

• **Support Policies:** The support service(s) will be provided in accordance with Veritas' Technical Support Policy and other support policies which may be revised and updated by Veritas from time to time without notice to Licensee. Please refer to <http://go.veritas.com/support-fundamentals> for copies of such policies. Under Veritas' Enterprise Technical Support Policy, support services may be discontinued for certain Software or a particular version of Software prior to the end date of the term purchased.

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discretion, either correct any nonconforming support services or refund the relevant fees paid for the nonconforming support services. THIS IS LICENSEE'S EXCLUSIVE REMEDY AND VERITAS' SOLE LIABILITY ARISING IN CONNECTION WITH THE SUPPORT SERVICES WARRANTY DESCRIBED IN THIS SECTION.

DISCLAIMER OF DAMAGES: TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL VERITAS BE LIABLE TO YOU FOR (i) ANY COSTS OF PROCUREMENT OF SUBSTITUTE OR REPLACEMENT GOODS AND SERVICES, LOSS OF PROFITS, LOSS OF USE, LOSS OF OR CORRUPTION TO DATA, BUSINESS INTERRUPTION, LOSS OF PRODUCTION, LOSS OF REVENUES, LOSS OF CONTRACTS, LOSS OF GOODWILL, OR ANTICIPATED SAVINGS OR WASTED MANAGEMENT AND STAFF TIME; OR (ii) ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES WHETHER ARISING DIRECTLY OR INDIRECTLY OUT OF THE PROVISION OF SUPPORT SERVICE(S), EVEN IF THE PARTY, ITS RESELLERS, SUPPLIERS OR ITS AGENTS HAS BEEN TOLD SUCH DAMAGES MIGHT OCCUR. IN NO CASE SHALL VERITAS' LIABILITY EXCEED THE PURCHASE PRICE FOR THE SUPPORT SERVICE(S). NOTHING IN THIS CERTIFICATE SHALL EXCLUDE OR LIMIT VERITAS' LIABILITY FOR ANY LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED BY LAW.

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VERITAS™

August 2018

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Renewal Order 615950538

Product is subject to the U.S. Export Administration Regulations (EAR) and diversion contrary to U.S. law is prohibited. You agree to comply with all relevant laws, including the U.S. EAR and the laws of any country from which Product is re-exported. All Veritas Product is currently prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country or its nationals subject to relevant embargo or sanction or to any entity or person for which an export license is required per any relevant restricted party list, without first obtaining a license. Furthermore, You will not use or allow use of Product in connection with chemical, biological, or nuclear weapons, or missiles, drones or space launch vehicles capable of delivering such weapons.

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GENUINE
VERITAS
CERTIFICATE

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Renewal Order 615971992

Issue Date: 17-SEP-2018
Agreement #
Customer Reference:
Disti/Cust PO: HV00699
Reseller PO:
Disti/Cust PO:

Ship To:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Entitlement Owner:
NISZ NEMZETI INFOKOMMUNIKÁCIÓS SZOLGÁLTATÓ ZRT.
CSOKONAI UTCA 3.
BUDAPEST,1081,HU
Customer Number: 60766520

Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
49000505	10915-M0374-24 ESSENTIAL 24 MONTHS RENEWAL FOR NETBACKUP PLATFORM BASE COMPLETE ED XPLAT 1 FRONT END TB ONPREMISE STANDARD PERPETUAL LICENSE QTY 0 to 10 GOV	2	A3403438947	2683-0901-2830	25-JUN-2018	04-SEP-2019

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**** Indicates a Replacement Entitlement.**

For ease of managing your support renewal, please retain this certificate which holds valuable reference information for you renewal transaction.

Learn more about Veritas products and services please access <https://www.veritas.com>

For assistance related to your product, please access <http://support.veritas.com>. If you have purchased support for your products from an authorized Veritas support provider, please contact that support provider directly for any technical support inquiries.

Veritas Support Certificate

This document (the "Certificate") is a legal agreement between the end user (the "Customer") and Veritas Technologies LLC and/or its subsidiaries ("Veritas"). This Certificate and the rights granted herein are only effective as to end users who have a valid license pursuant to a Veritas license agreement (the "License Agreement") for the underlying Veritas software product(s) (the "Software") for which the support offering ("Support") will be provided. This Certificate applies to the Software identified on the front of this Certificate. Capitalized terms are defined in this Certificate, the License Agreement or the Technical Support Policy.

If this Certificate applies to a consolidated order where there are multiple entitlement owners listed on the front of the Certificate, then the end user entity receiving this Certificate must provide this Certificate, including these Support terms, to each of the entitlement owners listed on the front of the Certificate.

IF CUSTOMER DOES NOT AGREE TO THESE TERMS, THEN VERITAS IS UNABLE TO PROVIDE SUPPORT TO CUSTOMER. RECEIPT OF SUPPORT INDICATES CUSTOMER'S AGREEMENT TO THESE TERMS.

Support Offerings. Commencing on the issue date, Veritas will provide Customer with Support within the Veritas region in which the Software is licensed for use as indicated in the License Agreement. Support is provided under these terms and conditions until the end date of the term purchased.

1. Essential Support.

- Access to technical support provided by telephone on a 24x7 basis
- Continuous Efforts Problem Resolution Engineering (available upon request for Severity 1 Cases only)
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to six (6) individuals per title of Software for Essential Support to act as liaisons with Veritas Technical Services staff ("Designated Contacts")

2. Basic Maintenance.

- Access to technical support provided by telephone from 8 a.m. to 6 p.m. during the normal business week of, and in accordance with statutory holidays of, the country where the Software is installed
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to two (2) individuals per title of Software for Basic Maintenance to act as Designated Contacts (as defined above)

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Definitions:

• **Upgrade Assurance:** The right to use upgrades to the Software as they become generally available to Veritas' end user customers. An upgrade is any version of the Software which has been released to the public and which replaces the prior version of the Software. All such upgraded Software is licensed to Licensee for use subject to all terms and conditions, including without limitation disclaimers of warranties and limitation of liabilities, of the License Agreement. Nothing in this Certificate shall be construed as separately licensing copies of the Software or increasing the number of copies of Software licensed to Licensee.

Terms and Conditions:

• **Support Policies:** The support service(s) will be provided in accordance with Veritas' Technical Support Policy and other support policies which may be revised and updated by Veritas from time to time without notice to Licensee. Please refer to <http://go.veritas.com/support-fundamentals> for copies of such policies. Under Veritas' Enterprise Technical Support Policy, support services may be discontinued for certain Software or a particular version of Software prior to the end date of the term purchased.

• **Geographic Availability:** Not all of the support services listed above are available in all countries or locations or for all Veritas software products.

Scope of Support: Licensee's technical assistance is limited to error correction resolution of Software used in a Supported Configuration. Support services do not include services such as training, installation, migration, implementation and configuration services which Veritas sells under other separate offerings. Please refer to <https://www.veritas.com/services> for additional information regarding these and other services offered by Veritas.

• **Additional Designated Contacts:** Licensee may add additional Designated Contact(s) for either Essential Support or Basic Maintenance by paying the applicable fee in effect at the time Licensee seeks to add the additional Designated Contact(s). If Licensee has purchased the right to designate additional Designated Contacts, the number purchased reflects the number of additional designated Licensee Designated Contacts who may receive technical support on Licensee's behalf with the same rights and for the same term as the primary contacts for either Essential Support or Basic Maintenance.

• **Acknowledgement of Use of Personal Data.** Licensee recognizes that Veritas will require Licensee to supply certain personal data (such as business contact names, business telephone numbers, business e-mail addresses), in order for Veritas to provide Support and to keep Licensee apprised of support and product updates. Licensee acknowledges that Veritas is a global organization, and such personal data may be accessible on a global basis to enable Veritas to provide Licensee Support. By providing such personal data, Licensee consents to Veritas using, transferring and processing this personal data on a global basis for the purposes described above. Where Customer's processing of the personal data provided to Veritas under this Certificate is subject to the General Data Protection Regulation (EU) 2016/679, or other applicable laws that relate to the processing of personal data and privacy that may exist in the European Economic Area and/or Switzerland, Veritas shall process such personal data in accordance with the Data Processing Terms and Conditions at <https://www.veritas.com/privacy>.

• **Support Services Warranty.** Veritas warrants, for a period of thirty (30) days from the date of performance of support services under this Certificate, that such support services will be performed in a manner consistent with generally accepted industry standards. For support services not performed as warranted in this provision, and provided Licensee has reported such non-conformance to Veritas within thirty (30) days of performance of such non-conforming support services, Veritas will, at its

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discretion, either correct any nonconforming support services or refund the relevant fees paid for the nonconforming support services. THIS IS LICENSEE'S EXCLUSIVE REMEDY AND VERITAS' SOLE LIABILITY ARISING IN CONNECTION WITH THE SUPPORT SERVICES WARRANTY DESCRIBED IN THIS SECTION.

DISCLAIMER OF DAMAGES: TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL VERITAS BE LIABLE TO YOU FOR (i) ANY COSTS OF PROCUREMENT OF SUBSTITUTE OR REPLACEMENT GOODS AND SERVICES, LOSS OF PROFITS, LOSS OF USE, LOSS OF OR CORRUPTION TO DATA, BUSINESS INTERRUPTION, LOSS OF PRODUCTION, LOSS OF REVENUES, LOSS OF CONTRACTS, LOSS OF GOODWILL, OR ANTICIPATED SAVINGS OR WASTED MANAGEMENT AND STAFF TIME; OR (ii) ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES WHETHER ARISING DIRECTLY OR INDIRECTLY OUT OF THE PROVISION OF SUPPORT SERVICE(S), EVEN IF THE PARTY, ITS RESELLERS, SUPPLIERS OR ITS AGENTS HAS BEEN TOLD SUCH DAMAGES MIGHT OCCUR. IN NO CASE SHALL VERITAS' LIABILITY EXCEED THE PURCHASE PRICE FOR THE SUPPORT SERVICE(S). NOTHING IN THIS CERTIFICATE SHALL EXCLUDE OR LIMIT VERITAS' LIABILITY FOR ANY LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED BY LAW.

Autorenewal Benefit. Veritas support services include an autorenewal benefit. Licensee's support services will automatically renew for renewal periods of twelve (12) months each when the then-current term expires ("Autorenewal") until Licensee cancels Autorenewal.

Licensee may cancel Autorenewal by providing written notice to Veritas at returnsandcancellations@veritas.com at least thirty (30) days before the beginning of the next Autorenewal date. Veritas may cancel Autorenewal by providing at least thirty (30) days' notice before the beginning of an Autorenewal period. Veritas' notice may be provided (i) by email to Licensee's then-current business or technical contact; and/or (ii) by publication on Veritas.com or on the interfaces through which Licensee manages support services.

Veritas' reasons for cancellation of Autorenewal may include removal of the applicable support service offering or Veritas product from general availability (end of life).

Veritas reserves the right to automatically invoice for each Autorenewal, with an increase of not to exceed up to five percent (5%) over the annualized rate Veritas charged* for the prior twelve (12) month period of support services. If required by Veritas, Licensee shall issue (or cause to be issued) a purchase order to Veritas on a timely basis before expiration of the current support period, to support invoicing for each renewal period.

*stated renewal cap does not apply to purchases which were made under a promotional rate or on less-than-market rates – for these, Veritas reserves the right to uplift renewal pricing to our current market rates.

This Autorenewal benefit does not apply to Licensees who cannot agree to Autorenewal under local law or governmental procurement regulation.

INTEGRATION: This Certificate, as supplemented by any relevant terms in the License Agreement not otherwise defined herein, constitutes the entire agreement between this parties pertaining to the subject matter hereof, and, except as otherwise agreed upon in writing by the parties, supersedes any and all prior written or oral agreement with respect to such subject matter.

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